How can we support faculty who are planning to do service learning (best)?

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Welcome to UNIAKTIV

Established in 2005 (Organizational Development Lab)

Since 2013 UDE-wide central scientific service

Support, Coordination & Advice on

Campus-Community-Partnerships:

- ➤ **Service Learning**
- ➤ **Community-based Research**
- ➤ **Design Thinking for Societal Change**

Point of contact for community organizations

Goal: Strengthen research, teaching & society

Coordinating Service Learning at UDE

UNIVERSITÄT DUISBURG ESSEN

Offen im Denken

- ✓ **Total 200+ CCP/SL-Courses with/in 8 faculties**

- ✓ **Total 400+ Community Partner Organizations**

- ✓ **Acquired ext. funds: > €2.1Mio**

- ✓ **1.5 academic staff + 30h student assist.**

- **2007:** *Red Dot Design Award*
- **2008:** *Campus-Community-Partnership-Award* Jimmy-Carter-Foundation
- **2008:** Selected Landmark *Land der Ideen*
- **2009:** *USAble-Ideas-Award* Koerber-Foundation
- **2009:** *Best-Practice Social Entrepreneurship* of BDA
- **2011:** Winner: *Beyond Teaching and Research* Stifterverband/Mercator Foundation
- **2014:** Expert: *Campus and Community*
- **2014:** Selected Landmark *Ort des Fortschritts NRW*

How does UNIAKTIV coordinate Service Learning?

Stakeholder Relations   **Partner Matching**

Product Development   **Risk Mitigation**

Controlling/Evaluation   **(Pedagogic) Quality**

How does UNIAKTIV coordinate Service Learning?

Stakeholder Relations
Partner Matching

Product ... on

- **Individual contacting, Service Learning Forum**

- **Campus offices**

- **Publications, Reporting/Public Relations**

- **Certificate of achievement**

- **UNIAKTIV-Award**

- **Local, national & international networking (NW:BdV; dghd, IARSLCE, Aurora, etc.)**

Controlling/Evaluation
(Pedagogic) Quality

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UNIVERSITÄT DUISBURG ESSEN

Offen im Denken

Stakeholder Relations   **Partner Matching**

Product Development

- **shared data base**
- **'grown' contacts**
- **own research & contacting**
- **crucial: faciliation**

Risk Mitigation

Controlling/Evaluation   (Pedagogic) Quality

UNIVERSITÄT DUISBURG ESSEN

Offen im Denken

Stakeholder Relations   **Partner Matching**

Product Development

- **expectation management**

Risk Mitigation

Controlling/Evaluation   **(Pedagogic) Quality**

How does UNIAKTIV coordinate Service Learning?

Stakeholder Relations

Partner Matching

Product Development

- **workshop SL-didactics (for faculty)**
- **own teaching**
- **Didactic/Project coaching on demand**

Risk Mitigation

Controlling/Evaluation

(Pedagogic) Quality

UNIVERSITÄT
DUISBURG
ESSEN

Offen im Denken

Stakeholder Relations   Partner Matching

Product De

- 'debriefing' (teachers/faculty)

- standardized course evaluation form (students)   Mitigation

- selective course evaluation & feedback call (community partners)

Controlling/Evaluation   (Pedagogic) Quality

UNIVERSITÄT DUISBURG ESSEN

Offen im Denken

Stakeholder Relations   Partner Matching

Product Development

- **fostering implementation in the curricula**
- **exploring & adapting related topics (CBR, Design Thinking, PBL,…)**
- **applying for Grants & Funds**

Controlling/Evaluation   (Pedagogic) Quality